

# MEDICATION ERROR

HIGH ALERT MEDICATION

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# Some of the factors associated with medication errors

- Medications with similar names or similar packaging (**LASA**)
- Medications that are not commonly used or prescribed
- Commonly used medications to which many patients are allergic (e.g., antibiotics, opiates, and nonsteroidal anti-inflammatory drugs)
- Medications that require testing to ensure proper (i.e., nontoxic) therapeutic levels are maintained (e.g., lithium, warfarin, theophylline, and digoxin)

# MEDICATION ERRORS OCCUR IN ALL SETTINGS

may or may not cause an adverse drug event (ADE).

- Medications with complex dosing regimens and those given in specialty areas (e.g., intensive care units, emergency departments, and diagnostic and interventional areas) are associated with increased risk of ADEs.<sup>6</sup>
- Phillips and colleagues<sup>7</sup> found that deaths (the most severe ADE) associated with medication errors involved central nervous system agents, antineoplastics, and cardiovascular drugs.
- Most of the common types of errors resulting in patient death involved
  - the wrong dose (40.9 percent),
  - the wrong drug (16 percent),
  - and the wrong route of administration (9.5 percent).
- The causes of these deaths were categorized as: oral and written miscommunication, name confusion (e.g., names that look or sound alike), similar or misleading container labeling, performance or knowledge deficits, and inappropriate packaging or device design.

# Adverse Drug Events (ADEs)

## Overview Preventing Harm from High-Alert Medications

- Background:
- Medications are the most common intervention in healthcare but are also most commonly associated with adverse events in hospitalized patients. At least **20% of all harm is associated with medication errors.**
- **High-alert medications are more likely to be associated with harm** than other medications; they cause harm more commonly, the harm they produce is likely to be more serious, and they “have the highest risk of causing injury even when used correctly.”
- **Insulin, anticoagulants, narcotics and sedatives are the medications responsible for the majority of harm** due to high-alert medications.

Implementation Guide to Reducing Harm from High-Alert Medications. HRET (Health Research and Educational Contract). US Department of Health and Human Services. 2013

Suggested Aim: Reduce the incidence of harm due to high-alert medications by 50% by December 31, 2013.

Potential Measures:

Outcome:

- Percent of high-alert medication (ADEs) per 1000 doses (aggregate, class or specific medication)
- Percent of admissions with a high-alert medication (ADE)

Process:

- Percent of patients receiving a high-alert medication (aggregate, class, or specific med) that receive a reversal agent.

# FOCUSING ON A FEW GROUPS OF HIGH-ALERT MEDICATIONS

*(The Institute for Healthcare Improvement's Five Million Lives campaign)*

1. anticoagulants
2. narcotics
3. sedatives
4. insulin

would have the greatest impact.

- These medications, due to their high volume of use coupled with their inherent risks, are responsible for the majority of harm due to all high-alert medications.<sup>8</sup>

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# Why focus on anticoagulants?

- • Lack of dosing guidelines and appropriate monitoring can lead to serious harm associated with this class of medications.
- • Anticoagulants account for 4% of preventable ADEs and 10% of potential ADEs.
- • Anticoagulation therapy is associated with serious and frequent ADEs in both inpatients and outpatients.
- • Warfarin is commonly involved in ADEs for a number of reasons:
  - o the complexity of dosing and monitoring
  - o patient compliance
  - o numerous drug interactions
  - o dietary interactions that can affect drug activity
- • There is considerable variation in ordering, dosing, and monitoring of patients on unfractionated heparin. Often, there is confusion over providing ongoing therapy while patients are receiving warfarin.

# Why focus on narcotics?

- • Opioid overdose or underdose associated with respiratory depression or poor pain control was a contributing factor common in adverse events.
- • A collaborative of pediatric hospitals led by Child Health Corporation of America (CHCA) identified a rate of 5.2 narcotic-related ADEs for every 100 patients.
- • Patient-controlled analgesia (PCA) poses potential for harm. Episodes of respiratory depression are associated with drug interactions, continuous narcotic infusion, nurse- or physician-controlled analgesia, and inappropriate use of PCA by patients.
- • Mortality from user programming errors with PCA pumps have been estimated to be a low-likelihood event (ranging from 1 in 33,000 to 1 in 338,800), but relatively numerous in absolute terms (ranging from 65 to 667 deaths)

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# Why focus on sedatives?

- • Harm may result when clinicians are not aware of the onset of action, are titrating to effect without considering upper dose limits, and lack a process to address emergency situations such as respiratory depression and arrest.
- Multiple sedative uses accounted for 42% of preventable ADEs in the intervention group.
- • Sedative use in the elderly is considered particularly high risk by the Institute of Safe Medication Practices. It has also been shown to be associated with a higher rate of falls among this group of patients.

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# Why focus on insulin?

- • The pharmacology of the drug, complexity of dosing, and variety of products all contribute to the potential for error and associated harm.
- • Hypoglycemia is the most common complication of insulin therapy and is an extremely frequent adverse event in hospitals worldwide.
- • Even when hospitals use protocols and guidelines, there continue to be adverse events. Adjustments are not made to dosing to take into account stress caused by illness or a medical procedure, or when a patient may not have adequate food/caloric intake.

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